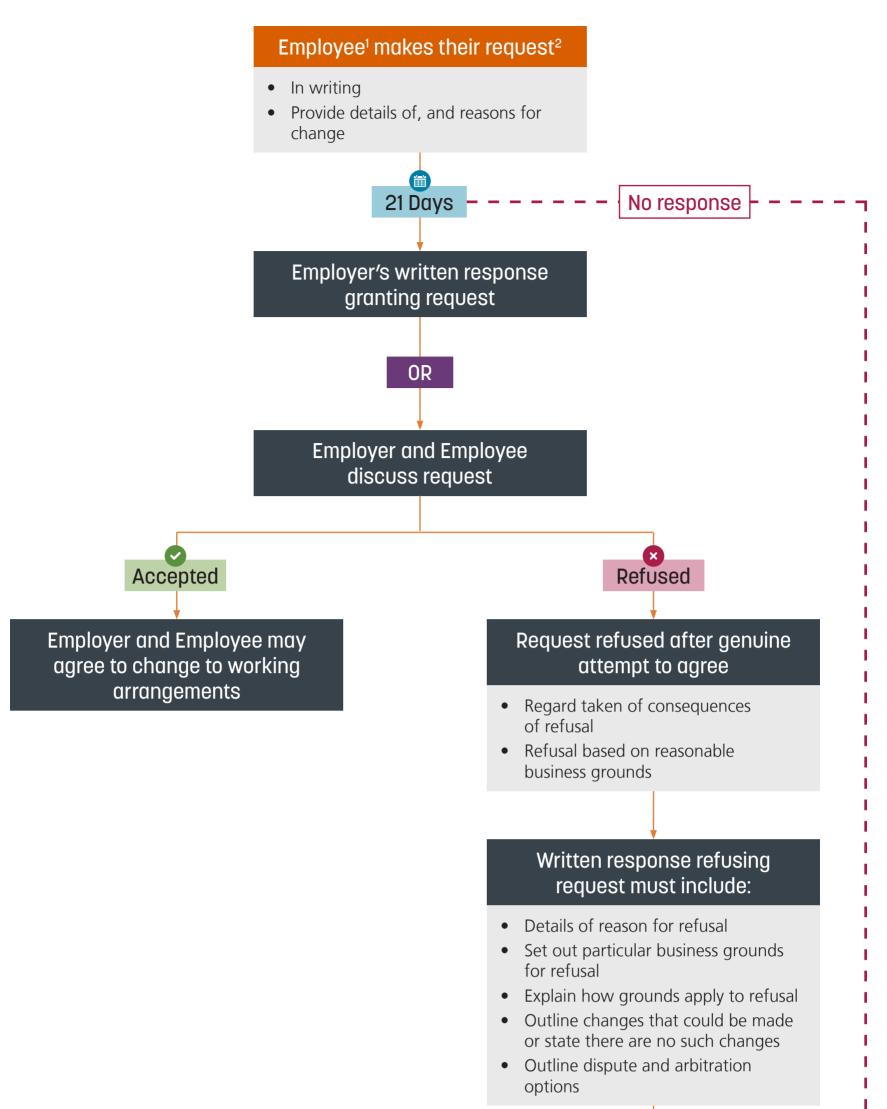
Flexible working arrangements



Dispute if request refused or employer fails to respond in 21 days

Dispute may be dealt with under dispute resolution terms in an applicable modern award or enterprise agreement Employer and Employee must attempt to resolve dispute at workplace level by discussion between the parties

Dispute not resolved

Employer or Employee may refer the dispute to the FWC

FWC must deal with the dispute, firstly by means other than arbitration (e.g. conciliation, mediation, making a recommendation or expressing an opinion)

If dispute remains unresolved, may be arbitrated

If dispute arbitrated, FWC may make a number of orders outlined in FW Act

Breach of order may result in court proceedings and imposition of civil penalty

^{1.} Only certain employees qualify

^{2.} Request may only be made in limited circumstances